# RULES & REGULATIONS

**Dear guest,**

**this regulation is given at the arrival-day and it is shown at the Reception. By entering the camping guests accept automatically the whole Rules & Regulations.**

**ARRIVAL AND CHECK IN**

Guests must sign the registration form at the arrival at the Camping with a valid identity document. Upon arrival you will be given an identification bracelet which must be worn during the stay. Check in for Mobile homes and apartments is from 4 p.m. till 11 p.m.
Check in for camping pitches is:
LOW SEASON: from 08:00 a.m. to 1:00 p.m. and from 3:30 p.m. to 08:00 p.m.
HIGH SEASON: from 7:30 a.m. to 08:00 p.m.

**PITCHES**

The pitches are chosen by the client, among the free ones, in the area shown by the Reception staff. It is forbidden to occupy a pitch only with caravan or tent without any people (minimum 2 people). Daily rates are valid from the arrival until the day after at 1 p.m.

Bookable pitches are chosen by the client at the moment of the reservation in the area described by the Reception staff for Caravans/Camper vans or tents. At the moment of the arrival the client chooses among the free ones of that day in the reserved area.

**RECEPTION HOURS AND PAYMENT**

The Reception is open in LOW SEASON from 8:00 a.m. till 1:00 p.m. and from 3:30 p.m. to 08:00 p.m.

In HIGH SEASON it is open from 7:30 a.m. to 08:00 p.m.

For payments, the cash desk is open in LOW SEASON from 8:00 a.m. till 1:00 p.m. and from 3:30 p.m. to 07:00 p.m. In HIGH SEASON it is open from 7:30 a.m. to 07:00 p.m.

Payment for Mobile Homes and Apartments must be done at check in. For non-bookable pitches must be done at the moment of departure during cashier hours. For bookable pitches payment must be done at check in.

We accept payment with credit cards (Visa, Mastercard, Maestro), bank cards or cash.

**DAILY GUESTS**

Daily guests are allowed to enter the Camping only by foot during opening time of Reception. Guests may enter the Campsite only if the person they are visiting is waiting for them at the Reception. A valid identity document has to be shown at the Reception staff. The payment of the daily fee is requested for visits that last more than 1 hour. It is forbidden to have more than 2 daily guests per pitch. People entering the Camping with no authorization will be asked to leave the property immediately.

**MINOR**

Minor of 18 years must stay in the accommodation or pitch with parents. Parents are responsible for their behavior and respect of rules and regulations.

**GATE OPENING TIME AND CAR ACCESS**

The main gate for cars is closed from 1 p.m. till 3:30 p.m. and from 11 p.m. till 7:30 a.m. During this time cars and motorcycles are not allowed to enter or exit nor circulate inside the camping. The above rule doesn't apply to employees and service vehicles, which may circulate within the Camping whenever necessary.

It is strictly forbidden to circulate with cars and Motorcycles in the inner paths of the Camping, excluding baggage loading/unloading. Speed limit is 5 km/h. It is possible to move inside the camping only walking or bicycling.

**QUIET HOURS**

Quiet is requested from 2 p.m. till 3:30 p.m. and from 11:30 p.m. to 7:30 a.m. During quiet hours is not allowed to listen loud TV, radio, tablet, smartphone, etc. It is also forbidden to talk loud or make any other noise.

**TOILETS FACILITIES & OTHER SERVICES**

Water is a precious asset. Please use showers and sinks avoiding water wasting. Kids under 6 must be accompanied by an adult person to the toilet blocks. Laundry and dishwashing are allowed only in the dedicated areas.

Chemical toilet discharge are located by the toilet blocks. Camper vans must use the waste water discharge area located at the south end of the camping. It is strictly forbidden to discharge any liquid into the drainage system.

Toilet facilities are opened and closed according to the number of people present. This is done at the absolute discretion of the Management. Guests are kindly asked to check when selecting their pitch.

**SWIMMING POOL**

Swimming pool is open from 1st may until the Camping closes.
May and September from 10 a.m. to 6 p.m.
June, July and August from 9 a.m. to 7 p.m.

**PRIVATE BEACH**

A path through the pine forest leads to our private beach, Bagno Camilla. The beach, which is available for a fee, is equipped with parasol and sun loungers. You can reserve these services by contacting the management.

**RECYCLING POINTS**

Camping del Forte recycles many waste materials. There are several recycling points on the campsite for the collection of plastic, glass, metal, paper, bio waste and residual waste.
It is forbidden to throw on the ground litter, cigarette butts and any other waste that can be a danger for the guests.

**INFIRMARY**

During july and august medical assistance is present in Marina di Bibbona. Timetable is visible at the Reception and at the infirmary next to the Grocery Shop.

**LOST & FOUND AND VALUABLE ITEMS**

Guests who find lost objects are asked to bring them to Reception. Lost objects are retained by the Reception for 30 days from their delivery. We suggest to keep attention to persona belongings. Money and valuable items should not be left inside tents, caravans, trailer, mobile homes, etc. The management will not be held liable for theft or damages.

**RESPECT FOR NATURE**

Please respect the flowers and trees. Do not pour any liquid on the ground. It is forbidden to anchor tents, wires and cords. We remind our customers that Campeggio del Forte is located in a pinewood bordering a protected natural oasis. Animals and insects are part of every natural environment, for the conservation of its balance. The presence of paths with bumby ground is inherent to the environment in a place in such close contact with nature. Roads and paths of the camping are left as much as possible in their natural conditions and may have imperfections and small obstacles as well as in the surrounding pine forests. It is therefore necessary to pay attention also in the internal paths both on foot and by bike.

**ELECTRICITY**

Pitches are provided with 3° power outlet. The campsite is provided with socket complying with EU regulations (blue socket).

**BBQ AND FIRE PREVENTION**

It is strictly forbidden to light barbeque outside the dedicated areas spread all around the camping and furnished with fire extinguisher. Barbeque is allowed only during the day with no wind, with exclusive use of charcoal. Offenders will face all the responsibility of their behavior.
The management suggests our guests to report any behavior that can put at risk the safety of all the guests.

**PETS**

Dogs and cats are welcome in the camping area. They are not allowed to enter Mobile Homes (except in GRECALE and PONENTE type) and Apartments. Pets must be declared at the moment of the booking. Pets regulation is available at the Reception and can be sent by e-mail on request. They must be kept on a leash. Pets are not allowed to enter swimmingpool area, playground, toilet blocks and grocery shop. Any damage caused to others or to Camping facilities by dogs lies under the full responsibility of its owner.

**CHECK OUT**

Mobile homes and apartments must be vacated by 10 a.m. on the day of departure. Fridge must be left empty and defrosted. Cutlery and crockery must be cleaned.

Pitches must be vacated by 1 p.m. on the day of departure. After 1 p.m. you will be charged for another night.

**Camping employees must require in every moment compliance with the rules and regulations. Guests not following the rules will be asked to leave the Camping.**

**Thank you for your cooperation!**

**THE RECEPTION STAFF**