Booking Terms and Conditions

RESERVATION AND DOWNPAYMENT

Reservation is binding for Campeggio del Forte once we receive the deposit of the 30% of the total amount of the stay for Mobile Homes and Apartment. Reservation deposit for bookable pitches is Euro 50,00. The deposit must be paid within 5 days from the Booking Confirmation sent by Campeggio del Forte. All bank costs to be paid by the client. Campeggio del Forte reserves the right to cancel the booking option after that time without receiving any deposit.

BOOKING CONFIRMATION AND BALANCE

Once the deposit is received Campeggio del Forte will send a Voucher confirmation.
The balance of the bill must be paid at the arrival.
Price includes : hot water, electricity, air-conditioning (only mobile homes), 1 car parking, entrance to swimming pool, animation (if present during the period of your stay), VAT 10%.
Price included final cleaning.
Price do not include Tourist Tax and bed linen and towels. It is possible to rent them in advance contacting the Reception at least one week prior to the arrival.
The Reception Staff reserves the right to change the number of accommodation, ensuring the customer an accommodation with the same characteristics.
No animals are allowed in Mobile Homes and Apartments (allowed only in GRECALE and PONENTE)

CHECK IN AND CHECK OUT

Check in for Mobile Homes and Apartments is from 4 p.m. till 11 p.m. and must be vacated by 10 a.m. on departure day.
Arrival/departure can only be on Fridays, Saturdays and Sundays with a minimum stay of one week. For shorter stays, during low season, please enquire at the Reception for special offers.
Any claims concerning the cleaning of the accommodation shall be notified to the Reception staff within one hour from the arrival at the Camping.
The main gate for cars is closed from 1 p.m. till 3:30 p.m. and from 11 p.m. till 7.30. a.m.

CANCELLATION PENALTIES

- It is possible to cancel the booking up to 21 days before the start of the stay with the refund of 100% of the deposit. Within the deadline, it is possible to change the data of the stay or the type of Mobile Home without charge, based on availability, in the new requested period.
- From 0 to 21 days before arrival: no refund.
- Cancellation is valid only with a written notification via letter or email.
- We recommend that you take out insurance with a company of your choice beforehand in case you have to cancel your booking.
- Refunds will be processed using the same payment method as the original transaction.